

Dear Valued Guest,

Welcome to the Arizona Biltmore, A Waldorf Astoria Resort. I would like to extend an apology for any inconvenience the outdoor amenity enhancements may cause. We strive to continually provide an exceptional experience for our guests and as such, are undertaking enhancement projects to key spaces that include Spa Biltmore, Event Lawn and the Paradise Pool. I want to assure you that we are doing our utmost to minimize any inconvenience during your 2020 AST Cutting Edge of Transplantation.

We have created temporary spaces to maintain convenient access to a full array of resort activities and amenities. Spa Biltmore has been temporarily relocated to the 3rd floor in the Historic Building. The Fitness Center is temporarily located in The Valley Room.

Dining options throughout the historic building are unaffected, including Frank & Albert's Restaurant, Wright's Bar and Wright's at The Biltmore. All retail stores, concierge desk and sunroom for afternoon tea service are available. While the Paradise Pool is being reimagined, we encourage you to explore any of our five additional pools, including our Signature Catalina Pool and Ocatilla Pool, which both feature poolside dining options.

Additionally, we have a wayfinding system to assist with directional information that can be accessed 24/7 by texting: 602-900-1674. We do not anticipate any noise disruption during your meetings from this work.

Please know we are considering every option in ensuring your visit is a pleasant one as we begin this new chapter of Arizona Biltmore.

Sincerely,

Sheila Foley
General Manager