

Billing for Living Kidney Donor Care: PROGRAM CHECKLIST

Recommendation #1: All transplant programs can utilize a SAC with all payors

- Develop processes for transplant team to track and facilitate SAC and MCR cost capture

Recommendation #2: All costs associated with living donor evaluation can be recorded as an organ acquisition cost on the MCR

- Work with hospital staff to confirm SAC and MCR processes

Recommendation #3: For best practice, transplant programs can build partnerships with outside facilities

- Determine program practices and identify ways to maximize use of resources then set up processes to implement

Recommendation #4: Transplant programs should prioritize service linkage to all avenues for donor travel cost reimbursement

- Educate transplant team on resources
- Assess patients, investigate resources as needed

Recommendation #5: Transplant programs should verify a coverage plan for living donor complications as part of the financial clearance process prior to living donation

- Confirm program practices
- Explore resources
- Assess and educate patients

Recommendation #6: Transplant programs should strongly encourage eligible recipients to obtain Medicare Parts A and B

- Confirm coverage
- Document education and understanding of who will be pay what

Recommendation #7: Transplant programs should review contractual agreements to determine core elements with respect to living donation

- Review contracts
- Meet with hospital contracting to discuss

Recommendation #8: Transplant programs should establish a process to protect living donor confidentiality in billing practices

- Examine current process to assess for confidentiality
- Work with transplant team, external hospital departments and providers to improve process – Admitting, Billing, etc.

Recommendation #9: Transplant programs should inform living donor candidates in writing about their coverage and the individual program's billing practices

- Confirm process for assessing and educating donors
- Review education to include pertinent facts about processes